



WRISTBAND Q&A FOR VOLUNTEERS/SPOKESPEOPLE

1) How many wristbands will be given out per day?

The number of volunteers will dictate the number of patients we can serve per day. Volunteer recruitment is in full swing, and we urge anyone who is thinking about volunteering to go the event website at www.ramfreeclinic.org. Closer to the event, we will make an assessment based on the number of volunteers, and plan the wristbands accordingly. Last year, for example, 6,344 men, women and children were seen at the RAM-LA clinic, and received 14,561 patient services for a total value of care of \$2.8 million.

2) When will people be able to line up to receive wristbands?

Wristband distribution will begin at 9am. The LAPD and Exposition Park personnel highly recommend that people do not camp out or line up prior to the starting time.

3) Can I pick up a wristband for someone else?

No, you may not. The wristband will be put on your wrist immediately. Wristbands are not interchangeable or removable without destroying them, so the person who receives the wristband on the day it is distributed will be the one admitted to the clinic. For young children and those people that have a caregiver, the wristband will be given to the caregiver or parent, but only the patient will be able to receive services.

4) What if I don't get a wristband for my preferred day? Can I get on a waiting list?

No, there are no waiting lists. You will be asked to choose another day.

5) Is everyone who shows up on Sunday, April 25, guaranteed a wristband?

That is not likely. We will hand out wristbands until they are all gone. It is first come, first served. Volunteers will keep everyone informed as to how many wristbands are left and for what days.

6) What services will I get with the wristband?

The wristband is your entry ticket into the clinic. With a wristband, you will have access to all clinic services that you tell us you need.

Wristband Distribution Q&A – FOR INTERNAL USE ONLY

7) If I came on my designated day, but do not get seen, what happens?

It is unlikely that this will happen, but if it does, you will be asked to come back on the clinic's overflow day, which is Monday, May 3rd.

8) Can I come to the clinic without a wristband?

No one will be admitted to the clinic without a wristband. Walk-ups will not be admitted. People who are not able to attend and receive a wristband are encouraged to seek care at their local community clinics and County safety net clinics. People in Los Angeles County may also call 211, the county information line, for referrals.

9) Is there an assessment of needs?

RAM/LA is a free clinic open to everyone, no questions asked. When you are admitted to the clinic, you will first enter a triage area. In this area, an intake volunteer will set up your medical record and ask you some basic information about what your needs are and why you are coming to the clinic.

10) Are the wristbands numbered so you don't have to worry about the line on your designated day?

Yes, the wristbands are numbered and the day is also printed on them; people will be called into services based on the number on their wristband.

11) What is the arrival time for my designated day?

Patients will be asked to arrive at designated time periods for the number on their wristbands. This information will be handed out to patients on April 25.

12) Can I get wristbands for my entire family, even all my kids?

If all of your children are with you on wristband distribution day, then your entire family can get wristbands. There is no limit, but it is one person=one wristband. If someone isn't there, then they cannot receive a wristband will not be admitted to the clinic.

Caregivers of the disabled or the severely ill, and parents of young children, can get a wristband use it for their loved one. However, only one patient will be admitted per wristband, and the caregiver must be present to show the wristband at the time of clinic entry.

13) If a caregiver comes and gets a wristband, does this mean they have to come on the designated day with their loved one?

Yes, the caregiver must come back with their loved one in order to get them admitted to the clinic.

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14) If you show up on a different day than your wristband, are you out of luck?

If you miss your designated day, chances are you will not be admitted to the clinic. Don't take that risk – come on your designated day.

15) Where do I go? What parking lot entrance?

The Los Angeles Sports Arena general parking lot will be open on MLK/Hoover. Please enter there, park your car, and follow the signage to the wristband distribution line, which will be on the East side of the parking lot.

When you come back on your designated day, the MLK/Hoover gate will be open and you will be able to park in the Sports Arena parking lot. Follow the signage to the patient entrance, which will be the South entrance of the Arena.